

Services – Maintenance

Customer
Project

Date:

Location:

Project no.:

Service staff:

| | Very good | Good | Satisfactory | Slightly unsatisfactory | Poor |
|--|-----------|------|--------------|----------------------------|------|
|--|-----------|------|--------------|----------------------------|------|

1. How do you rate the maintenance of your systems in general?

| | | | | | |
|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|
| <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|

2. How do you rate the personal care before and after the call?

| | | | | | |
|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|
| <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|

3. How was the collaboration on site?

| | | | | | |
|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|
| <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|

4. How do you rate the way in which the work was carried out?

| | | | | | |
|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|
| <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|

5. How do you rate the maintenance documentation?

| | | | | | |
|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|
| <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|

6. How do you rate the price/performance ratio of our systems?

| | | | | | |
|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|
| <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|

7. What, in your view, could be done to improve the instruction/training courses?

8. What, in your view, could be done to improve the systems?

9. Are the following products/services of interest to you?

Thermography of distribution board

Residual current monitoring of your TN networks

EMC measurements

Appraisals/analyses of legacy systems

Inspection/repeat testing/maintenance

On-site training

Remote maintenance

Miscellaneous

Incorporation into building services management systems/visualisation

Thank you for your assistance and for taking part. We trust that our systems will continue to support you in your day-to-day operations.