

## Services – Instruction/Training

Customer  
Project

Date:

Location:

Project no.:

Service staff:

	Very good	Good	Satisfactory	Slightly unsatisfactory	Poor
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|---|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|
| 1. How do you rate our instruction/training in general?                 | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| 2. How understandable was our instruction/training for you?             | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| 3. How do you rate our trainer's personal presentation skills?          | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| 4. How do you rate the operation of the systems?                        | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| 5. How do you rate the time taken for the instruction/training courses? | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| 6. How do you rate the importance of such instruction/training?         | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| 7. How do you rate the training materials?                              | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |

8. What, in your view, could be done to improve the instruction/training courses?

9. What, in your view, could be done to improve the systems?

10. Are the following products/services of interest to you?

- |  |   |
|--|---|
| <input type="checkbox"/> Thermography of distribution board                                    | <input type="checkbox"/> Residual current monitoring of your TN networks  |
| <input type="checkbox"/> EMC measurements  | <input type="checkbox"/> Appraisals/analyses of legacy systems  |
| <input type="checkbox"/> Inspection/repeat testing/maintenance                                 | <input type="checkbox"/> On-site training   |
| <input type="checkbox"/> Remote maintenance  |   |
| <input type="checkbox"/> Incorporation into building services management systems/visualisation | Miscellaneous <div style="border: 1px solid black; display: inline-block; width: 150px; height: 20px; vertical-align: middle;"></div> |

Thank you for your assistance and for taking part. We trust that our systems will continue to support you in your day-to-day operations.