

## Services – Commissioning

Customer  
Project:

Date:

Location:

Project code:

Service staff:

|  | Very good | Good | Satisfactory | Slightly<br>unsatisfactory | Poor |
|--|-----------|------|--------------|----------------------------|------|
|--|-----------|------|--------------|----------------------------|------|

1. How do you rate our system commissioning in general?

|  |                       |                       |                       |                       |                       |
|--|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|
|  | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
|--|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|

2. How was the collaboration on site?

|  |                       |                       |                       |                       |                       |
|--|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|
|  | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
|--|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|

3. How do you rate our adherence to agreed schedules?

|  |                       |                       |                       |                       |                       |
|--|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|
|  | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
|--|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|

4. How do you rate our documentation?

|  |                       |                       |                       |                       |                       |
|--|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|
|  | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
|--|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|

5. How do you rate the quality of our systems?

|  |                       |                       |                       |                       |                       |
|--|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|
|  | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
|--|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|

6. How do you rate the price/performance ratio of our systems?

|  |                       |                       |                       |                       |                       |
|--|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|
|  | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
|--|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|

7. How do you rate the interaction between the Bender systems  
and the third-party equipment?

|  |                       |                       |                       |                       |                       |
|--|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|
|  | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
|--|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|

8. What, in your view, could be done to improve  
the instruction/training courses?

9. What, in your view, could be done to improve  
the systems?

10. Are the following products/services of interest to you?

- |  |   |
|--|---|
| <input type="checkbox"/> Thermography of distribution<br><input type="checkbox"/> EMC measurements<br><input type="checkbox"/> Inspection/repeat testing/maintenance<br><input type="checkbox"/> Remote maintenance<br><input type="checkbox"/> Incorporation into building services<br>management systems/visualisation | <input type="checkbox"/> Residual current monitoring of your TN networks<br><input type="checkbox"/> Appraisals/analyses of legacy systems<br><input type="checkbox"/> On-site training<br>Miscellaneous <input style="width: 400px; height: 25px;" type="text"/> |
|--|---|

Thank you for your assistance and for taking part. We trust that our systems will continue to support you in your day-to-day operations.